



WORLD HEALTH ORGANIZATION  
ORGANISATION MONDIALE DE LA SANTÉ  
WELTGESUNDHEITSORGANISATION  
ВСЕМИРНАЯ ОРГАНИЗАЦИЯ ЗДРАВООХРАНЕНИЯ

REGIONAL OFFICE FOR EUROPE  
BUREAU RÉGIONAL DE L'EUROPE  
REGIONALBÜRO FÜR EUROPA  
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Date: 11 November 2024

Ms Helen Sõber  
Adviser  
European Union Affairs and International  
Co-operation Department  
Ministry of Social Affairs  
Suur-Ameerika 1  
10122 Tallinn  
Estonia

Dear Ms Sõber,

### **Nomination of country representatives for the 2nd WHO European Quality of Care and Patient Safety Focal Points Network Meeting**

We are writing to request your assistance in nominating representatives from your country to participate in the 2nd WHO European Quality of Care and Patient Safety Focal Points Network Meeting, to be held in Athens, Greece, on 12 December 2024. Nominees also serve the role of focal point for quality and patient safety for your country.

As part of our efforts to improve quality of care and patient safety throughout the WHO European Region and following the successful launch of the WHO European Network of Focal Points for Quality of Care and Patient Safety in May 2023, this meeting aims to update the Network's objectives, present the WHO European Progress Report on Quality of Care and Patient Safety, and discuss a new "Health System Assessment Tool for Quality Improvement".

The nominated representative(s) will also be invited to participate in the WHO 2nd Meeting of the Minds, to be held in Athens, Greece, on 10-11 December 2024. This event aims to advance scientific knowledge and expertise on quality of health care in the European Region, and to provide a platform for key stakeholders and international experts to learn and share best practices.

To facilitate participation, travel expenses for participants will be covered, and they will also receive a daily subsistence allowance for the duration of the in-person meeting in accordance with WHO's travel regulations. Please submit your nomination, including the proposed participant's full name, functional title, affiliation and contact details at your earliest convenience and, preferably **no later than 22 November 2024**.

Kindly address your response to Dr João Breda, Head of the WHO Office on Quality of Care and Patient Safety in Athens, Greece ([rodriguesdasilvabred@who.int](mailto:rodriguesdasilvabred@who.int)), who is responsible for this initiative, and copy Mr Konstantinos Kotsis at [kotsisk@who.int](mailto:kotsisk@who.int) and Mrs Konstantina Vasileiou at [vasileiouc@who.int](mailto:vasileiouc@who.int)

Your participation, in person or online, is important as we seek to build on our previous discussions to improve quality of care and patient safety across the Region. We look forward to your positive response

Thank you in advance for your cooperation.

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Sincerely yours,



Dr Natasha Azzopardi Muscat  
Director  
Division of Country Health Policies and Systems  
WHO Regional Office for Europe

**Copy for information to:**

Ms Triin Uusberg, Head, European Union Affairs and International Co-operation Department, Ministry of Social Affairs, Suur-Ameerika 1, 10129 Tallinn, Estonia

H.E. Ms Riia Salsa-Audiffren, Ambassador Representative of the Republic of Estonia, Permanent Mission of the Republic of Estonia to the United Nations Office and other international organizations in Geneva, Chemin du Petit-Saconnex 28A, CH-1209 Genève, Switzerland

H.E. Mr Andre Pung, Ambassador Extraordinary and Plenipotentiary, Embassy of the Republic of Estonia, Frederiksgade 19, 4th floor, 1265 Copenhagen K, Denmark

Ms Kristina Köhler, Liaison Officer, WHO Country Office, Estonia, Paldiski Road 81, 10617 Tallinn, Estonia